

About us We help individuals from the age of

18 to live their life in their own home, no matter of their ability, health or state of mind. With kindness and compassion, our highly-trained and trusted carers deliver person centred care for ALL needs from companionship through to complex health requirements. Our energy and happy disposition deliver kindness, whilst our enthusiasm for independency keeps you and your loved ones being themselves, safe in the comfort of their own home for longer. We are a care company that enhances lives.

Benefits of care at home

- Remaining independent in your own home
- Flexible care that evolve with your needs
- Assistance with household chores and pet care
- Caring companionship
- A dedicated, local team that can respond quickly to your needs
- Familiar routines and environment can delay agerelated illnesses

Our team You can expect nothing but the

highest quality of care from our team, achieved through comprehensive training and support given to all our staff frequently. Our care assistants are fully



and expertly trained through our training programme that ensures they are safe, compliant and confident to provide support to all of our clients on all levels of care and companionship to an outstanding level.

What we offer Care comes in many

shapes and sizes and what one person needs, often differs greatly to another. Where some of our clients benefit from daily care, others desire short companionship visits. The following are some of the ways you may benefit from engaging with us:

- Bathing/ Personal care
- Dressing
- Mobility and Transfers
- Meal Preparation
- Continence Care
- Cleaning & Shopping
- Escort to Appointments

Social Support and Companionship

Step 1 The first step is to call us and one of our efficient office team will then arrange a convenient time to conduct a home visit where we will listen and find out more about your individual requirements.



Step 2 During the home visit we will discuss your care and support needs and answer any questions. We will then create a bespoke, personalised care plan that documents all your care needs from medication to personal care, including favourite hobbies and important people in your life.

Step 3 Together will then check over your care plan and make sure it includes everything you told us that is important to meeting your care and support needs.

Aims And Objectives

Here at Kind Hands Caring Services we aim to provide care and support for our clients in their own homes, empowering you to maintain your independence, giving you encouragement to do as much as you are able while allowing you to have your rights, choices

and dignity.

We promise to provide a friendly service focused on you as an individual. We aim to meet the requirements of your personal centred needs and monitor



In order to achieve these aims, here at Kind Hands Caring Services we will make sure our staff respect both



clients and their homes. Statutory training will be provided for all our staff, and all staff will be encouraged to undertake further training to improve their knowledge and skills.

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